

CityLAB Project Agreement Winter 2024

The role of the project agreement is to document the expectations for the project, define objectives, clarify constraints or limitations, and outline responsibilities to ensure clarity for the project.

CityLAB can help you and your partner complete this document, feel free to reach out for support at any

time. Email us at citylab@hamilton.ca				
Project Title: Supporting aging adults in changing times				
Is this project continuing from a previous Cit	yLAB project?			
□ Yes				
⊠ No				
If yes, what was the project title:				
Challenge summary Please summarize the challenge you wish to work on solving in plain language in one sentence.	How can the Macassa Lodge Adult Day program ensure it is optimally meeting the needs of the communities it serves?			
Project Description What is the problem you are trying to solve and what is the context? If applicable, use the original challenge description found on www.citylabhamilton.com/challenges.	Macassa Lodge is a facility run by the City of Hamilton, with both long term care beds and an adult day program that supports people (and their care partners/providers) to age well in their communities. The program currently has about 25 clients / day with capacity to serve up to 30 per day. The demographics of the population served include people with intellectual disabilities, low vision, early stages of dementia. Students working on this project will have the opportunity to visit Macassa's program to meet with staff and observe programming; the final product will include a report with recommendations for the Lodge.			
Background Research (optional) What kind of research will be required to pursue the challenge?				
Communication Plan	Communication: In-person meeting			



How frequently will partners from	Frequency biweekly communication	
different institutions communicate, in		
what method and who will initiate.	Initiator students will contact the city staff member	
Timeframe	Full Year Preparation – Work is primarily done March through	
Will the project run for one or two terms?	May	
City Staff Information		
City staff details	City staff name: Denise Kendall	
	City staff department: Healthy and Safe Communities	
	City staff position: Supervisor of Resident Services	
Additional City staff	Lisa Phepls, Administrator, Macassa Lodge &	
If applicable include names, emails, and	Holly Odoardi, Senior Administrator, Macassa Lodge	
positions of additional staff supporting the		
project.		
Intended Outcomes	Research and recommendations will inform continuous	
How will this work be used by City Staff	improvements of the current Adult Day Program at Macassa	
How will this work be used by City Staff once the project has been completed?	improvements of the current Adult Day Program at Macassa and inform possible expansion of additional programs.	
once the project has been completed?		
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	3. Conduct key-informant interviews with stakeholders at Macassa Lodge and across other adult day programs to discern best practices
Out of Scope (optional)	
Clarify the components of the project that	
are not feasible for the course/term.	
Student Learning Objectives (optional)	
By the end of this project/term, students	
should be able to:	

Project Deliverables, Timelines, and Strategic Priorities

For the below table, please select all options that apply to your project. The dropdown boxes contain common checkpoints and milestones to help you envision the partnership. Please use the notes column for extra detail as needed and feel free to add in your own relevant items.

Timeline	Notes	Date
Choose an item.		
Final Deliverables – Please select from the		
drop-down menus below		
Primary Research (ie. conducting surveys		
and/or collecting data)		
Secondary Research (i.e. review of		
literature and finding information from		
books and online)		
Other (please specify)	Report and Recommendations	
Choose an item.		
Alignment with City of Hamilton Strategic Plan Priorities:		



☑Community Engagement and Participation	
☐ Economic Prosperity and Growth	
⊠ Healthy and Safe Communities	
□Clean and Green	
☐ Built Environment and Infrastructure	
☐ Culture and Diversity	
☐ Our People and Performance	

Please submit your project agreement to CityLAB by emailing citylab@hamilton.ca before January 2024 for Winter semester projects.

CityLAB Deliverables and Semester Schedule

**PLEASE NOTE: If you are completing a project over two consecutive terms, students will only be required to participate in one of the Project Showcases.

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Project Agreements Due	January 5, 2024	
Mid-Semester Check-in (CityLAB and faculty)	February 19-23, 2024	
Project Showcase Materials Due	March 28, 2024 (tentative)	
Project Showcase	April 5, 2024 (tentative)	
Project Data and Reports due (final day of classes)	April 12, 2024	
Exit Surveys sent to faculty and City staff (to be	April 15-19, 2024	
completed by staff and faculty)		
Post-Project Check-in with City staff	April 15-19, 2024	